F& GP Committee meeting 15.09.16

LEDBURY TOWN COUNCIL

RISK MANAGEMENT POLICY

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1. Introduction

1.1. This Risk Management Policy forms part of Ledbury Town Council's internal control and corporate governance arrangements. The policy outlines the Town Council's underlying approach to risk management, documents the roles and responsibilities of Councillors, the Clerk to the Council and Staff. It also outlines the key aspects of the risk management process and identifies the main reporting procedures.

2. Risk Management as part of Internal Control

- 2.1. The system of internal control incorporates risk management. This system encompasses a number of elements that together facilitate an effective and efficient operation, enabling the Town Council to respond to operational, financial and commercial risks. These elements include:-
 - Policies and procedures;
 - Regular reporting;
 - Planning and budgeting;
 - A fully operating Finance Committee;
 - An Internal Auditor responsible for aspects of the annual review of effectiveness of internal control systems;
 - Third party reports from external consultants.

- 2.2. The Town Council will be managing many risks when it reviews its insurance and its systems. The minutes will record such reviews. Budget setting and insurance reviews are annual activities, but the review of systems may be less frequent.
- 2.3. An exercise of reviewing systems should be carried out every four years, unless triggered by internal or external audit reports, or when a risk changes or there is a change in Town Clerk or Responsible Financial Officer.

3. Risk Overview

3.1. A "Risk" is any weakness that could endanger the Staff, Visitors, Councillors, Assets, Operation or Reputation of Ledbury Town Council.

| 3.2. The accompanying Risk Management Strategy provides a scoring mechanism | Formatted: Bullets and Numbering |
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| for risks based on their probability and impact. This provides a quantitative | |
| means to assist the Council for identifying, reducing or otherwise controlling the | |
| <u>risk.</u> | |
| 3.2.Risk is a value generated from the three factors "Vulnerability", "Threat" and | |
| "Impact". Each factor is assigned a numeric value that are multiplied together to | |
| give the Risk value. The allocation of values is a subjective process and the | |
| higher the values the greater the perceived risk to the Council. The factors are | |
| defined as follows: | |
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| "Vulnerability" is a measure of the exploitability of a weakness. | Formatted: Bullets and Numbering |
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| •"Threat" is an assessment of how likely it is that a specific weakness will be+ | Formatted: Bullets and Numbering |
| exploited or will occur. | |
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| •"Impact" is an assessment of how much it will hurt or cost if the weakness | Formatted: Bullets and Numbering |
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| 3.3.The Vulnerability and Threat factors are often multiplied together and expressed + | Formatted: Bullets and Numbering |
| as a single item "Hazard". It is the product of "Hazard" and "Impact" that | |
| provides a value for "Risk". | |
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| 3.4.In the Council risk spreadsheet, the "Hazard" and "Risk" columns have the | Formatted: Bullets and Numbering |
| values graded from the highest bright red to the lowest bright green. The middle | |
| point is the 50 percentile figure and the various shades of colour indicate where | |
| a weakness sits on the relative scale in comparison to all the other quantified | |
| weaknesses. The icons at the end of each row are a more traditional High, | |
| Medium or Low assessment based on specific value ranges. | |
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4. Town Council Risk Management Principles

- 4.1. The following key principles outline the Town Council's approach to risk management and internal control:
 - The Town Council, as a whole, has responsibility for overseeing its own risk management;
 - An open and receptive approach to managing risk is adopted by the Town Council;
 - The Clerk to the Council supports, advises and implements policies approved by the Town Council;
 - The Town Council makes takes a conservative and prudent approach to the recognition of weaknesses. We will declare and monitor all identified weaknesses irrespective how slight or minor they may appear.
 - The Town Council will make a full and thorough disclosure of the financial and non-financial implications of all identified risks.

5. Roles

- 5.1. The Clerk/Responsible Financial Officer in respect to risk management is responsible for the following actions:-
 - To implement policies on risk management and internal control;
 - To identify and evaluate the significant risks faced by the Town Council for its consideration;
 - To provide adequate information in a timely manner to the Council on the status of risk and controls;
 - To arrange for the Council to undertake an annual review of effectiveness of the system of internal control.
- 5.2. The Internal Auditor will check the minutes and any other documentation he / she deems relevant for any suggestion of unusual activity and evidence that risks are being identified and managed.

6. Mitigation

- 6.1. Town Council risk mitigation seeks always to reduce exposure by applying one of the following actions. Each <u>weaknesses-risk</u> is analysed and list is always applied in numerical <u>order</u> until a satisfactory mitigation is achieved:
 - 1. Implement an action that will remove the risk; (Terminate)

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- 2. Implement an action that will reduce the risk to an acceptable level; (Treat)
- 3. Transfer the risk and responsibility (e.g. To a contractor), the Council will always retain accountability; (<u>Transfer</u>)
- 4. Insure against the risk; (Transfer)
- 5. If none of the above are possible and it is a weakness we cannot avoid, accept the risk. (Tolerate)
- 6.2. In many cases mitigation will be a combination of two or more of these strategies.
- 6.3. For any weakness risk that it proves impossible to mitigate to an acceptable level by applying any of the first three strategies must be specifically raised on the next Finance & General Purposes Committee meeting. This will ensure that Full Council will vote on whether such a risk is acceptable.

7. Annual Review of Effectiveness

- 7.1. On production of the Internal Auditor's report, <u>Annually</u> the Finance Committee will:-
 - Review the previous year and examine the Town Council's track effectiveness on risk management and internal control;
 - Consider the internal and external risk profile of the coming year, noting any new areas of risk, and consider whether current internal control arrangements are likely to be effective;
 - Evaluate the potential consequences to the Town Council if an event that has been identified as a risk takes place and consider measures to avoid, reduce or control same;
 - Make recommendations to the Town Council on its findings.
- 7.2. In making any recommendations, the Finance Committee will consider the following aspects:-
 - Timely identification and assessment of significant risks;
 - Prioritisation of risks and allocation of resources to address areas of high exposure;
 - Quality and timeliness of information on significant risks;
 - Time it takes for control breakdowns to be recognised or new risks to be identified;
 - Ability of the Town Council to learn from its problems;

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Commitment and speed with which corrective actions are implemented.
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