



Anthony Bush Parish Liaison and Rural Services Officer
County Of Herefordshire
County Offices
Plough Lane
Hereford
HR4 0LE

26th September 2016

TIME SENSITIVE - 90 Day Consultation period end date: 28th December 2016

Dear Mr. Bush

Further to our previous letter, we are writing to you as part of a formal consultation process regarding our current programme of intended public payphone removals. This letter formally starts our consultation with you and the local community.

There are currently 132 public payphones in your area which have been identified and proposed for removal by BT under the 90-day consultation process and details of these payphones are shown below.

To ensure that the local community are fully informed, we have placed consultation notices on the relevant payphones, and a sample notice is enclosed. We have also included the date we posted these notices on the payphones. The consultation period will close on 28th December 2016. Unless you contact us to agree otherwise, responses received after this date will not be accepted.

This consultation process gives your local communities the opportunity to adopt a traditional red 'heritage' phone box and make them an asset that local people can enjoy. It's really simple to do and it costs just £1 - <http://business.bt.com/phone-services/payphone-services/adopt-a-kiosk/>

Overall use of payphones has declined by over 90 per cent in the last decade and the need to provide payphones for use in emergency situations is diminishing all the time, with at least 98 per cent of the UK having either 3G or 4G coverage. This is important because as long as there is network coverage, it's now possible to call the emergency services, even when there is no credit or no coverage from your own mobile provider.

You may also want to consider the recent Ofcom affordability report which found that most people do not view payphones as essential for most consumers in most circumstances - http://stakeholders.ofcom.org.uk/binaries/research/affordability/affordability_report.pdf

On the 14th March 2006 the Office of Communications (Ofcom) published a statement following their 2005 review of universal service in the Telecommunications market, which includes a requirement for payphone provision to meet reasonable needs. Part of that statement amended our obligations with regard to the removal of payphone service - http://stakeholders.ofcom.org.uk/consultations/uso/uso_statement/

As stated in Ofcom's 2005 review, it is the responsibility of the local authority to initiate its own consultation process to canvas the views of the local community. They would normally expect these consultations to involve other public organisations such as the Parish or Community councils and work within the terms of the Communications Act 2003. This means that you must be able to objectively justify your decisions.

Full guidance on the removal process can be viewed at:

<http://stakeholders.ofcom.org.uk/binaries/consultations/uso/statement/removals.pdf>

and a summary is available at:

http://stakeholders.ofcom.org.uk/binaries/consultations/uso/statement/removing_callboxes.pdf

The guidance also details the appeals process we must follow in case of unreasonable objections.

What you need to do next

Please complete and return the attached annex with your decision on each payphone.

If the decision is that the local community wish to 'adopt', please provide their contact details and we'll do the rest.

If you wish to 'object', you'll need to complete the last column with your reasons, having reviewed all of the factors set out in Annex 1 of Ofcom's guidance (see link above), and the information sent to you in our previous letter.

If the information is incomplete for any payphone in the list, then we'll assume you have no objection to its removal and also that you do not wish to adopt it.

The best way to respond to us is by email at btp.authorisation.team@bt.com. Please retain proof that the email was sent or apply a read receipt. If you would prefer to respond by post please use the following address and allow at least two days for postal delivery:

BT Payphones

pp 4th Floor Monument TE
11 – 13 Great Tower Street
London
EC3R 5AQ

You will need to obtain proof of postage from your local post office and be aware that we are unable to receive mail that requires a signature.

If you've got any questions then please get in touch with us by emailing btp.authorisation.team@bt.com.

Yours sincerely

Rick Thompson
Payphone Planning Officer

British Telecommunications plc
Registered office:
81 Newgate Street
London EC1A 7AJ
Registered in England No 1800000
www.bt.com

County of Herefordshire

Telephone Number	Address	Post Code	Number of calls in last 12 months	Posting Completed Date	Agree/ Adopt/ Object	Comments/Reasons
01432265576	PCO 1PCO RIDGEHILL HEREFORD	HR2 8AE	0	31/08/2016		
01432265789	PCO HINTON CRESCENT HEREFORD	HR2 6AD	0	31/08/2016		
01432266310	PCO 1PCO LEDBURY ROAD HEREFORD	HR1 2SX	25	31/08/2016		
01432266448	1PCO KINGS ACRE ROAD HEREFORD	HR4 0QJ	21	01/09/2016		
01432266647	1PCO LOWER BULLINGHAM HEREFORD	HR2 6EG	3	31/08/2016		
01432267178	ROMAN ROAD A4103 1PCO ROMAN WAY STRETTON SUGWAS HEREFORD	HR4 7AG	12	01/09/2016		
01432272340	PCO 1PCO WATERFIELD ROAD HEREFORD	HR2 7DD	0	31/08/2016		
01432272471	ACACIA ROAD 1PCO HINTON ROAD HEREFORD	HR2 6BL	3	31/08/2016		

Telephone Number	Address	Post Code	Number of calls in last 12 months	Posting Completed Date	Agree/ Adopt/ Object	Comments/Reasons
01432272548	1PCO COLLEGE GREEN HEREFORD	HR1 1HN	201	31/08/2016		
01432274400	1PCO WESTFALING STREET HEREFORD	HR4 0JB	4	01/09/2016		
01432275061	1PCO WHITTERN WAY HEREFORD	HR1 1PE	101	31/08/2016		
01432276345	1PCO SWAINSHILL HEREFORD	HR4 7PU	0	01/09/2016		
01432277201	1PCO RUCKHALL LANE BELMONT HEREFORD	HR2 9RZ	0	01/09/2016		
01432277578	1PCO ALLENSMORE HEREFORD	HR2 9BN	3	05/09/2016		
01432279911	PCO 1PCO FOLLY LANE HEREFORD	HR1 1LX	147	31/08/2016		

Telephone Number	Address	Post Code	Number of calls in last 12 months	Posting Completed Date	Agree/ Adopt/ Object	Comments/Reasons
01432760225	PCO 1PCO BURGHILL HEREFORD	HR4 7SF	6	06/09/2016		
01432760227	1PCO CEDAR CLOSE MORETON-ON-LUGG HEREFORD	HR4 8DF	2	05/09/2016		
01432820298	PCO 1PCO MUCH COWARNE BROMYARD	HR7 4JQ	0	02/09/2016		
01432820311	1PCO HILTON BURLEY GATE HEREFORD	HR1 3QS	2	31/08/2016		
01432820324	SUB OFFICE 1PCO ULLINGSWICK HEREFORD	HR1 3JG	2	31/08/2016		
01432820603	1PCO THE MARSH CROSS KEYS HEREFORD	HR1 3NT	0	31/08/2016		
01432830200	1PCO CANON PYON HEREFORD	HR4 8NY	7	06/09/2016		
01432830249	SUB OFFICE 1PCO KINGS PYON HEREFORD	HR4 8PS	4	01/09/2016		

Telephone Number	Address	Post Code	Number of calls in last 12 months	Posting Completed Date	Agree/ Adopt/ Object	Comments/Reasons
01432830265	WELLINGTON 1PCO CANON PYON HEREFORD	HR4 8NY	4	06/09/2016		
01432830411	WESTHOPE 1PCO CANON PYON HEREFORD	HR4 8NY	0	06/09/2016		
01432840677	1PCO HOARWITHY HEREFORD	HR2 6QQ	0	31/08/2016		
01432850202	JUNCTION A438 1PCO HAGLEY PARK BARTESTREE HEREFORD	HR1 4DB	2	31/08/2016		
01432850211	1PCO SHUCKNALL HEREFORD	HR1 3SJ	1	31/08/2016		
01432850226	1PCO WESTHIDE HEREFORD	HR1 3RQ	0	31/08/2016		
01432850311	PCO 1PCO WITHINGTON HEREFORD	HR1 3RY	7	31/08/2016		
01432850343	PCO 1PCO LUGWARDINE HEREFORD	HR1 4AB	2	31/08/2016		

Telephone Number	Address	Post Code	Number of calls in last 12 months	Posting Completed Date	Agree/ Adopt/ Object	Comments/Reasons
01432850468	PCO 1PCO WHITESTONE HEREFORD	HR1 3SB	1	31/08/2016		
01432860286	COURT ORCHARD FOWNHOPE HEREFORD	HR1 4NY	8	31/08/2016		
01432860387	PCO 1PCO WOOLHOPE HEREFORD	HR1 4QP	1	31/08/2016		
01432870228	1PCO HOLME LACY HEREFORD	HR2 6LT	2	31/08/2016		
01432870340	PCO 1PCO HAMPTON BISHOP HEREFORD	HR1 4JR	0	31/08/2016		
01432870345	PCO 1PCO MORDIFORD HEREFORD	HR1 4LW	3	31/08/2016		
01432880411	1PCO SUTTON ST. NICHOLAS HEREFORD	HR1 3AZ	0	31/08/2016		
01432890259	1PCO TARRINGTON HEREFORD	HR1 4EX	3	31/08/2016		

Telephone Number	Address	Post Code	Number of calls in last 12 months	Posting Completed Date	Agree/ Adopt/ Object	Comments/Reasons
01497831229	1PCO CLIFFORD HEREFORD	HR3 5ER	0	01/09/2016		
01497831257	PCO 1PCO CLIFFORD HEREFORD	HR3 5HL	0	01/09/2016		
01497831260	1PCO BRILLEY HEREFORD	HR3 6JB	0	01/09/2016		
01531635586	NR 126 BIDDULPH WAY LITTLE MARCLE ROAD LEDBURY	HR8 2JT	123	02/09/2016		
01531640215	1PCO BOSBURY LEDBURY	HR8 1PR	0	02/09/2016		
01531660200	1PCO MUCH MARCLE LEDBURY	HR8 2LX	0	02/09/2016		
01531670201	PCO 1PCO PUTLEY GREEN PUTLEY LEDBURY	HR8 2QN	2	02/09/2016		
01531670352	1PCO TRUMPET LEDBURY	HR8 2RA	0	02/09/2016		

Telephone Number	Address	Post Code	Number of calls in last 12 months	Posting Completed Date	Agree/ Adopt/ Object	Comments/Reasons
01531670366	IPCO TRUMPET LEDBURY	HR8 2RA	0	02/09/2016		
01531670444	IPCO STRETTON GRANDISON LEDBURY	HR8 2TW	0	02/09/2016		
01544230511	IPCO LOWER HERGEST KINGTON	HR5 3ER	1	07/09/2016		
01544230564	PCO1 TITLEY KINGTON	HR5 3RR	0	07/09/2016		
01544267228	IPCO KINSHAM PRESTEIGNE	LD8 2HN	0	07/09/2016		
01544267364	IPCO LINGEN BUCKNELL	SY7 0DY	61	07/09/2016		
01544318257	PCO BURTON WOOD WEOBLEY HEREFORD	HR4 8SX	0	01/09/2016		
01544318333	THE GLEBELANDS DILWYN HEREFORD	HR4 8HT	0	01/09/2016		

Telephone Number	Address	Post Code	Number of calls in last 12 months	Posting Completed Date	Agree/ Adopt/ Object	Comments/Reasons
01544327214	WINFORTON 1PCO CHURCH ROAD EARDISLEY HEREFORD	HR3 6NN	1	01/09/2016		
01544340248	1PCO ALMELEY HEREFORD	HR3 6LB	1	01/09/2016		
01544388211	1PCO STAUNTON-ON-ARROW LEOMINSTER	HR6 9LE	0	07/09/2016		
01547540211	HIGH STREET LEINTWARDINE CRAVEN ARMS	SY7 0LB	35	07/09/2016		
01547540632	PCO WALFORD CRAVEN ARMS	SY7 0JT	1	07/09/2016		
01568611803	PCO CHERRYBROOK CLOSE HOPE-UNDER- DINMORE LEOMINSTER	HR6 0PW	1	06/09/2016		
01568612602	LITTLE BRITAIN 1PCO KIMBOLTON LEOMINSTER	HR6 0HQ	2	06/09/2016		

Telephone Number	Address	Post Code	Number of calls in last 12 months	Posting Completed Date	Agree/ Adopt/ Object	Comments/Reasons
01568615713	THE SHOP 1PCO LUSTON LEOMINSTER	HR6 0EA	2	06/09/2016		
01568708211	PCO 1PCO AYMESTREY LEOMINSTER	HR6 9ST	0	07/09/2016		
01568708354	PCO 1PCO SHOBDON LEOMINSTER	HR6 9LX	0	07/09/2016		
01568708487	PCO 1PCO MORTIMERS CROSS LEOMINSTER	HR6 9PD	0	07/09/2016		
01568750200	PUBLIC PAYPHONE PCO1 LEYSTERS LEOMINSTER	HR6 0HW	0	06/09/2016		
01568760211	PCO 1PCO RISBURY LEOMINSTER	HR6 0NQ	0	06/09/2016		
01568760667	1PCO STEENS BRIDGE RISBURY LEOMINSTER	HR6 0NQ	8	06/09/2016		
01568770202	PCO 1PCO ADFORTON CRAVEN ARMS	SY7 0NF	0	07/09/2016		

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01568770211	PCO 1PCO LEINTHALL STARKES LUDLOW	SY8 2HP	0	07/09/2016		
01568770248	BURRINGTON HOUSE BURRINGTON HOUSE BURRINGTON LUDLOW	SY8 2HT	0	07/09/2016		
01568770255	HALL FARM HALLS FARM LEINTHALL EARLS LEOMINSTER	HR6 9TR	0	02/09/2016		
01568770277	UPPER LYE 1PCO WIGMORE LEOMINSTER	HR6 9UL	7	02/09/2016		
01568780211	LUCTON 1PCO KINGSLAND LEOMINSTER	HR6 9SG	0	07/09/2016		
01568780251	1PCO YARPOLE LEOMINSTER	HR6 0BD	26	06/09/2016		
01568780255	PLC 1PCO YARPOLE LEOMINSTER	HR6 0BD	0	06/09/2016		
01594860311	PCO O/S THE POST OFFICE BISHOPWOOD LYDBROOK	GL17 9NY	8	31/08/2016		

Telephone Number	Address	Post Code	Number of calls in last 12 months	Posting Completed Date	Agree/ Adopt/ Object	Comments/Reasons
01600890485	PCO KIOSK WHITCHURCH ROSS-ON-WYE	HR9 6DJ	7	05/09/2016		
01600890553	PCO KIOSK KERNE BRIDGE ROSS-ON-WYE	HR9 5QT	50	02/09/2016		
01684540211	EVENDINE LANE COLWALL GREEN MALVERN	WR13 6DY	1	07/09/2016		
01684540409	ORLIN RD COLWALL MALVERN	WR13 6HA	0	07/09/2016		
01684540447	PCO JUBILEE DRIVE UPPER COLWALL MALVERN	WR13 6DW	1	07/09/2016		
01873860227	PCO 1PCO LOWER MAESCOED HEREFORD	HR2 0HP	1	06/09/2016		
01873860251	PCO 1PCO LONGTOWN HEREFORD	HR2 0NQ	3	06/09/2016		
01873860687	PCO 1PCO LONGTOWN HEREFORD	HR2 0LD	69	06/09/2016		

Telephone Number	Address	Post Code	Number of calls in last 12 months	Posting Completed Date	Agree/ Adopt/ Object	Comments/Reasons
01885400634	LITTLE COWARNE 1PCO PENCOMBE BROMYARD	HR7 4SL	0	02/09/2016		
01885482325	JCN CLOVER ROAD CLOVER ROAD BROMYARD	HR7 4AP	7	02/09/2016		
01885482352	PCO 1PCO TEDSTONE WAFRE BROMYARD	HR7 4PX	0	02/09/2016		
01885490220	PCO 1PCO STOKE LACY BROMYARD	HR7 4HE	1	02/09/2016		
01885490610	NEAR POLICE HOUSE 1PCO BISHOPS FROME WORCESTER	WR6 5AP	7	07/09/2016		
01886821521	MEADOW GREEN WHITBOURNE WORCESTER	WR6 5RN	0	07/09/2016		
01886853256	PCO SAPEY COMMON CLIFTON ON TEME WORCESTER	WR6 6ES	3	07/09/2016		

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01886880311	1 PCO FINCHERS CORNER CRADLEY MALVERN	WR13 5LP	0	07/09/2016		
01886880411	BIRCHWOOD JCN 1PCO STORRIDGE MALVERN	WR13 5HB	5	07/09/2016		
01886880481	PCO MATHON MATHON MALVERN	WR13 5NX	0	07/09/2016		
01981240331	PCO 1PCO PONTRILAS HEREFORD	HR2 0EH	0	06/09/2016		
01981240351	PCO 1PCO EWYAS HAROLD HEREFORD	HR2 0EU	64	06/09/2016		
01981240381	ROWLESTONE 1PCO PONTRILAS HEREFORD	HR2 0DP	0	06/09/2016		
01981250264	PCO GREEN LANE KINGSTONE HEREFORD	HR2 9EX	37	01/09/2016		
01981250410	RUCKHALL COMMON 1PCO EATON BISHOP HEREFORD	HR2 9QG	0	01/09/2016		

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01981500200	PCO 1PCO MOCCAS HEREFORD	HR2 9LE	4	01/09/2016		
01981500210	RED LION 1PCO BREDWARDINE HEREFORD	HR3 6BU	1	01/09/2016		
01981500214	PCO 1PCO PRESTON-ON-WYE HEREFORD	HR2 9JU	5	01/09/2016		
01981500243	1PCO STAUNTON-ON-WYE HEREFORD	HR4 7LP	0	01/09/2016		
01981500356	O/S THE CHASE 1PCO STAUNTON-ON-WYE HEREFORD	HR4 7LP	0	01/09/2016		
01981510235	PCO 1PCO CRASWALL HEREFORD	HR2 0PN	16	06/09/2016		
01981510601	PCO 1PCO CRASWALL HEREFORD	HR2 0PN	0	06/09/2016		

Telephone Number	Address	Post Code	Number of calls in last 12 months	Posting Completed Date	Agree/ Adopt/ Object	Comments/Reasons
01981510602	PCO TURNASTONE VOWCHURCH HEREFORD	HR2 0RA	0	06/09/2016		
01981540325	PCO 1PCO BARRACK HILL HEREFORD	HR2 8AZ	1	31/08/2016		
01981540326	1PCO MUCH BIRCH HEREFORD	HR2 8HX	6	31/08/2016		
01981540333	HILL GATES 1PCO LLANWARNE HEREFORD	HR2 8JJ	0	31/08/2016		
01981550200	PCO 1PCO PETERCHURCH HEREFORD	HR2 0RP	134	06/09/2016		
01981550398	PCO 1PCO DORSTONE HEREFORD	HR3 6AN	0	01/09/2016		
01981570211	PCO 1PCO WORMBRIDGE HEREFORD	HR2 9DH	3	01/09/2016		

Telephone Number	Address	Post Code	Number of calls in last 12 months	Posting Completed Date	Agree/ Adopt/ Object	Comments/Reasons
01989562137	1PCO THE AVENUE ROSS-ON-WYE	HR9 5AW	83	02/09/2016		
01989562247	PCO GLOUCESTER ROAD ROSS-ON-WYE	HR9 5BU	15	02/09/2016		
01989562253	BULLS HILL 1PCO WALFORD ROSS-ON-WYE	HR9 5RF	0	02/09/2016		
01989563811	GREYTREE 1PCO LEDBURY ROAD ROSS-ON-WYE	HR9 7QJ	1	05/09/2016		
01989730200	1PCO HAREWOOD END HEREFORD	HR2 8JT	101	31/08/2016		
01989740221	SOLLERS HOPE 1PCO HOW CAPLE HEREFORD	HR1 4SY	1	31/08/2016		
01989740222	WHITEHOUSE 1PCO HOW CAPLE HEREFORD	HR1 4SY	0	31/08/2016		
01989740641	PCO 1PCO BROCKHAMPTON HEREFORD	HR1 4SD	0	31/08/2016		

Telephone Number	Address	Post Code	Number of calls in last 12 months	Posting Completed Date	Agree/ Adopt/ Object	Comments/Reasons
01989750215	LEA BAILEY 1PCO LEA ROSS-ON-WYE	HR9 7LQ	0	05/09/2016		
01989750216	LANE END(HAMLET) 1PCO LEA ROSS-ON-WYE	HR9 7LQ	0	05/09/2016		
01989750311	NEAR THE CROWN INN 1PCO LEA ROSS-ON-WYE	HR9 7LQ	80	05/09/2016		
01989750324	DANCING GREEN 1PCO PONTSHILL ROSS-ON-WYE	HR9 5SY	0	02/09/2016		
01989763151	PCO 1PCO COUGHTON ROSS-ON-WYE	HR9 5SE	234	02/09/2016		
01989763154	PCO 1PCO HOWLE HILL ROSS-ON-WYE	HR9 5SL	0	02/09/2016		
01989763164	PCO 1PCO WALFORD ROAD ROSS-ON-WYE	HR9 5PY	100	02/09/2016		
01989770200	PCO 1PCO LLANGARRON ROSS-ON-WYE	HR9 6NP	0	05/09/2016		

Telephone Number	Address	Post Code	Number of calls in last 12 months	Posting Completed Date	Agree/ Adopt/ Object	Comments/Reasons
01989770397	PCO 1PCO GLEWSTONE ROSS-ON-WYE	HR9 6AW	0	05/09/2016		

Signature:

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Registered in England No 1800000
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