## LTC Administrator

E T & Mailling (1 dt C)	
From: Sent: To: Cc: Subject:	LTC Administrator Ledbury Town Trail
I have been in corresponden currently awaiting an answer	ce with Hereford Council for two years on the appalling state of the Town Trail. I am from the Local Authority Ombudsman, on the issue of my on going complaint.
The Council have refused to exhausted their interest in t	engage with me on the subject of The Trail, apparently as they have deemed that they have ne matter.
I have during the last few day everyone trying to walk on th	s tried using the computer based reporting system to advise of a new hazard affecting ne Trail where it crosses Oatley's Meadow.
of the Trail, or perhaps it is a	strates once more the ability of Hereford Council staff to mislead or tell lies about the status nother bout of sheer incompetence on their part. They haver now advised me that dopted' the Trail and my enquiry should be directed to Ledbury Town Council.
This is news to me as Herefor quote 'Open Space' and not r	ed Council have spent the last two years telling me that the Trail is designated as and I maintained other than in an emergency or where this is an obvious safety risk.
Ledbury Town Council, your incompetent as mentioned a	y of Herford Council, and unless responsibility has been transferred in the last few weeks to Council employees charged with the job of answering the public's enquiries are bove or are not adequately trained, by what I perceive is a failing Local Authority which can cts of public interest and safety.
published, so that the people report safety issues and how practical works and safety iss	a Councilor will do anything to get the truth about the responsibility for the Town Trail who live in Ledbury and those that use the Trail for a host of activities, know where to they get Hereford Council and its designated contractors Balfour Beatty, to get on with the ues, rather than making grand gestures in the Ledbury Reporter, complementing k done on the Trail, some of which is of very poor quality, and in the medium to longer
If you wish to see a copy of m address to which I should sen	y request and the reply, I would be happy to send you one if you can confirm the e-mail d it.
Yours Faithfully,	
Sent from <u>Mail</u> for Windows 1	0

**Total Control Panel** 

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