

LedburyTC Clerk

**From:** Lydford, Philippa <PLydford@herefordshire.gov.uk>  
**Sent:** 27 August 2019 14:42  
**To:** l'Anson, Helen (Cllr)  
**Cc:** LedburyTC Clerk  
**Subject:** British Telecommunications (BT) phone box consultation 2019

Dear Councillor,

BT are consulting on the removal of phone boxes and I have copied below those I believe to be in your ward. I wish to ensure that you are aware of the consultation and ask for your support to parish councils, in deciding whether to adopt the phone box, agree to removal or object. I have copied the relevant clerk(s) into this e-mail.

Following previous pay phone consultations, many parish councils in Herefordshire have taken the option to adopt the phone box and use it either for book lending, defibrillator housing or an art gallery, these areas include; Allensmore, Bodenham, Llangrove, Orcop, Welsh Newton, Wormelow, Wellington Heath, St Weonards and Garway. Generally only old style red phone boxes are available for adoption, unless it is for a defibrillator. Information about how to adopt a phone box and examples of other uses is available here <http://bt.com/adopt>

Telephone Number	Address	Post Code	Number of calls in last 12 months	Posting Completed Date	Agree/ Adopt/ Object	Comments/Reasons
01531635586	NR 126 BIDDULPH WAY PCO1 LITTLE MARCLE ROAD LEDBURY  <a href="mailto:clerk@ledburytowncouncil.gov.uk">clerk@ledburytowncouncil.gov.uk</a>	HR8 2JT	34	26/07/2019		<a href="https://checker.ofcom.gov.uk/coverage">https://checker.ofcom.gov.uk/coverage</a> Very good

There are currently 118 payphones across Herefordshire and BT have proposed a list of 69 for removal. Posters went up in these phone boxes between the dates of 23<sup>rd</sup> and 26<sup>th</sup> July and information on the council website, Save a local service page directs residents to make a representation to their relevant parish council or contact me [https://www.herefordshire.gov.uk/info/200231/parish\\_councils/33/about\\_parish\\_councils/5](https://www.herefordshire.gov.uk/info/200231/parish_councils/33/about_parish_councils/5)

It is Herefordshire Council's responsibility to involve parish councils on BT's proposals, incorporate their feedback and provide a countywide response (notification) back to BT and copy in the Secretary of State.

Ofcom guidance on the procedure details what needs to happen, by whom and when:  
[https://www.ofcom.org.uk/data/assets/pdf\\_file/0035/47879/removing\\_callboxes.pdf](https://www.ofcom.org.uk/data/assets/pdf_file/0035/47879/removing_callboxes.pdf).  
 In brief the local process and timetable is:

- The public have 42 days from the notice being displayed, to comment
- Notification to parish councils commenced 1 August by e-mail (a copy was posted to members update)
- Parish councils have initially been asked to comment by 5<sup>th</sup> September (although recognising that generally parish councils do not meet in August)
- A first notification will go to all relevant parish councils mid-September, giving a month for responses. This will hopefully provide enough time for all parish councils to meet and agree their response, if they haven't already done so. This first notification has to be sent to BT and The Secretary of State.
- Following responses to the first notification, a final notification will be compiled for a decision by the Cabinet member for Health and Adult Wellbeing. The decision is on the Forward plan and published here <http://councillors.herefordshire.gov.uk/mglIssueHistoryHome.aspx?Id=50031417>
- With agreement and sign off from the cabinet member a final notification needs to be with BT by Monday 11<sup>th</sup> November latest, otherwise responses from Herefordshire will not be considered.

If you have any questions please contact me  
With kind regards and thanks  
Philippa



Philippa Lydford  
Local Resources and Assets Officer  
Tel: 01432261640  
Email: [plydford@herefordshire.gov.uk](mailto:plydford@herefordshire.gov.uk)

Adults and Communities Directorate  
Plough Lane  
Hereford  
HR4 0LE



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## LedburyTC Clerk

**From:** Lydford, Philippa <PLydford@herefordshire.gov.uk>  
**Sent:** 27 August 2019 14:41  
**To:** Howells, Phillip (Cllr)  
**Cc:** LedburyTC Clerk  
**Subject:** British Telecommunications (BT) phone box consultation 2019

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Telephone Number	Address	Post Code	Number of calls in last 12 months	Posting Completed Date	Agree/ Adopt/ Object	Comments/Reasons
01531632275	PCO1 BRIDGE STREET LEDBURY <a href="mailto:clerk@ledburytowncouncil.gov.uk">clerk@ledburytowncouncil.gov.uk</a>	HR8 2AS	20	26/07/2019		<a href="https://checker.ofcom.gov.uk/">https://checker.ofcom.gov.uk/</a> coverage Very good n

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- With agreement and sign off from the cabinet member a final notification needs to be with BT by Monday 11<sup>th</sup> November latest, otherwise responses from Herefordshire will not be considered.

If you have any questions please contact me

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With kind regards and thanks  
Philippa



Philippa Lydford  
Local Resources and Assets Officer  
Tel: 01432261640  
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## LedburyTC Clerk

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**From:** linda.2.kennedy@bt.com on behalf of btp.authorisation.team@bt.com  
**Sent:** 20 August 2019 13:59  
**To:** LedburyTC Clerk  
**Subject:** RE: Telephone number 01531632275 - PCO1 Bridge Street, Ledbury

Dear Angela,

I am afraid we would not resite the red kiosk. The K6's cannot simply be removed from one location and placed in another. It can be dangerous to lift a red kiosk from one location and use it at another because the structure can become damaged and can be prone to hairline cracks upon removal and it is something BT would not do, all K6 kiosks must be returned to our supplier for stress testing before being used in another location and this comes at a cost. Additionally, to resite a kiosk involves power disconnection & reconnection, engineering costs, contractor charges and even to change the housing style would involve planning permission. We are conducting the rationalisation programme in an attempt to reduce our costs and resites are extremely expensive.

I am sorry my response is not more favourable.

Yours sincerely

Linda Kennedy  
BT Payphones

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**From:** LedburyTC Clerk [mailto:clerk@ledburytowncouncil.gov.uk]  
**Sent:** 20 August 2019 11:54  
**To:** btp authorisation team G  
**Subject:** Telephone number 01531632275 - PCO1 Bridge Street, Ledbury

As a consultee on all planning matters appertaining to Ledbury, we have been sent a copy of your proposal to remove the above payphone from Ledbury which this Council considered at a meeting on 15 August 2019.

Whilst the Council did not have issues with the removal of the payphone they did give some consideration to what would happen to the Red Telephone Box that houses this payphone.

It was agreed that I should write on their behalf to ask whether it would be possible to re-site the telephone box to replace the current telephone kiosk at St Katherine's in Ledbury as they feel this telephone box is in a poor state and would benefit from being replaced.

I would welcome your comments on this matter so that I may report back to a future meeting of the Economic Development & Planning Committee here at Ledbury Town Council.

Regards

Angela Price PSLCC, AICCM  
Town Clerk  
Ledbury Town Council

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